

Mamibot

Smart Cordless Washer & Vacuum

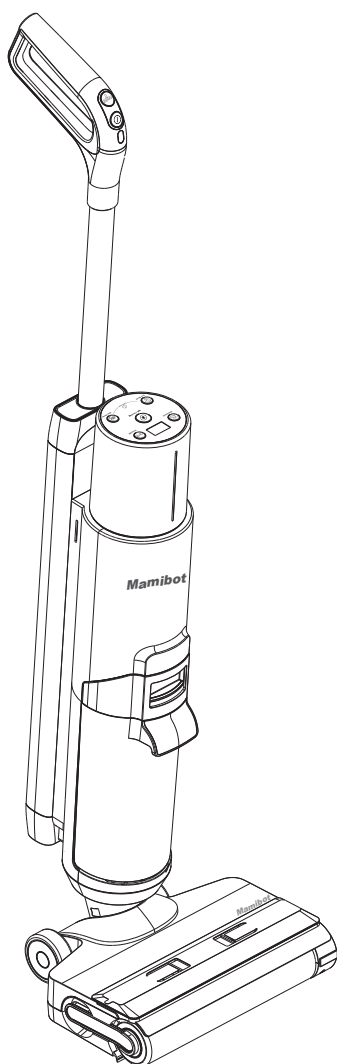
FLOMO Max

USER MANUAL

Thanks for purchasing the fourth generation of Mamibot Multi-Surface Floor Cleaner FLOMO Max, we hope FLOMO Max will bring you a smarter and more convenient lifestyle.

If you encounter any problem not mentioned herein, please contact info@mamibot.com.

For more details, please visit our official website:
<http://www.mamibot.com>.



**Please read all instructions before using this product,
and keep it properly for future reference.**

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Safety Instructions

- Flomo Max can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance safely and understand the hazards involved.
- This product is for home use, on non-carpet floors, such as vinyl, tile, sealed wood, marble, etc. Please do not use it outdoors.
- Do not disassemble, repair or refit Flomo Max without authorization.
- Do not modify or attempt to repair Flomo Max except as indicated in the manual for use and care.
- Do not use the product in an environment with risk of fire or explosion.
- Do not use Flomo Max to vacuum flammable materials, such as gasoline, lighter fluid, toxic material, foam liquids, paint, pigments and corrosive liquids.
- Do not use Flomo Max to vacuum hard or sharp objects, such as nails, screws, glass.
- Do not use Flomo Max to vacuum things that are burning or smoking, such as hot ashes, cigarettes.
- Do not put any object into air openings, keep the air openings free of dust, hair and any other things that may reduce the air flow.
- Do not wash or soak the main body and electronic accessories in water.
- Do not allow metal and conductive materials to contact the battery.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not touch the charging plug and docking station with wet hands.
- Flomo Max should always be protected from long-term exposure to sunlight.
- Do not place Flomo Max near cigarette butts, lighters or other open fires.
- Keep hair, fingers and other parts of body away from openings and moving parts of the appliance.
- Only the original power adapter and battery pack can be used.
- When the metal part of the power plug is dusty, please wipe it with a dry cloth.
- The power adapter is applied to a 100-240V AC voltage. Please plug into the socket properly and keep it away from children.
- The operating temperature of the product ranges from 0°C to 40°C; please do not use it in a high temperature environment.
- Plastic bags can be dangerous, please keep them away from babies and children.
- Please unplug the charger from electrical socket when not in use or before detaching the battery pack, care and maintenance.
- Please keep Flomo Max away from the metal objects, such as coins, paper clips when battery pack is not in use.
- Do not use a battery pack which is damaged.
- Do not use with a damaged cord or plug, return the appliance to the local distributor if it has been dropped, damaged or not working as it should.
- Do not use Flomo Max without Hepa filter set.
- Do not use Flomo Max when the water depth on working surface is more than 4mm.
- Do not block the air inlet or air outlet in case of overheating.
- Do not shake Flomo Max hard in case the dirty water goes into the vacuum motor.
- Battery pack and charging station output terminals are not to be short-circuited.
- Please use extra care when cleaning on stairs.
- Please remove the battery from Flomo Max before Flomo Max is scrapped.
- Please empty it in time when the dirty water tank is full.
- Please move Flomo Max as the manual guided in case the dirty water goes into the vacuum motor.

- Please always clean the dirty water tank and Hepa set after each use to avoid potential pipe blockage, or it may lead to low suction power, motor overheating or reduce the life-time of Flomo Max.

Warnings

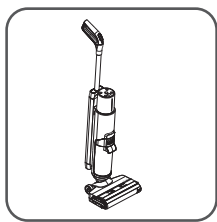
- 1). Do not use the rechargeable battery of this product on other devices.
- 2). It is forbidden to disassemble the battery pack, otherwise the battery pack can be broken and the electrolyte will flow out, causing fire and explosion.
- 3). Do not short-circuit battery. Do not store batteries haphazardly in a box or drawer where they may short-circuit each other or be short circuited by conductive materials.
- 4). Do not expose battery to heat or fire. Avoid storage in direct sunlight.
- 5). Do not subject batteries to mechanical shock.
- 6). In the event of a cell leaking, do not allow the liquid to come into contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- 7). Seek medical advice immediately if a cell or battery has been swallowed.
- 8). After extended periods of storage, it may be necessary to charge and discharge the battery several times to obtain maximum performance.

About Cleaning Solution

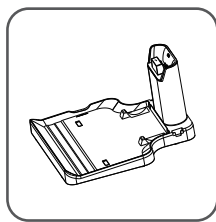
- 1). Flomo Max may be damaged if a large amount of cleaning solution enters into the motor.
- 2). The provided cleaning solution is recommended, do not use Flomo Max with foam, acidic,alkaline solution or any substances harmful to the environment.
- 3). Please keep it out reach of children. If any solution gets into the eyes, flush them with clean water immediately. If any solution is swallowed by accident, seek medical care immediately.
- 4). Dirty water and solution disposal must comply with the local regulations.

To Know Your Flomo Max

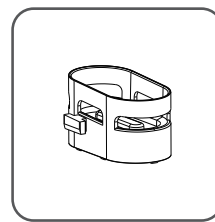
What's in the Package?



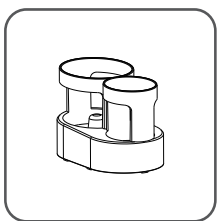
Flomo Max * 1pc



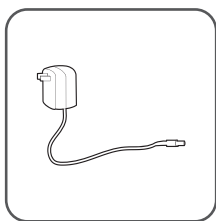
Charging Station * 1set



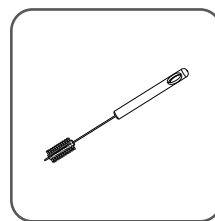
Hepa Holder * 1pc



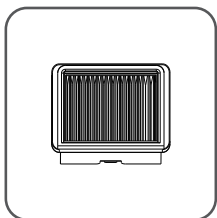
Brush Holder * 1pc



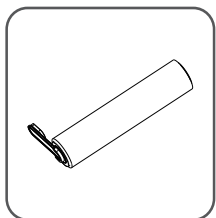
Adapter * 1pc



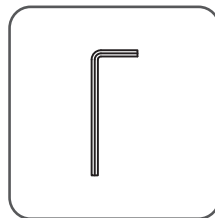
Cleaning Tool * 1pc



Additional Hepa * 1pc



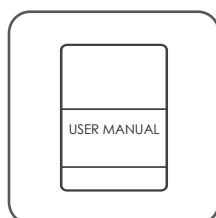
Additional Roller Brush * 1pc



Hex Key * 1pc



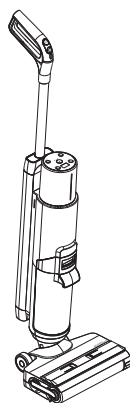
Cleaning Solution * 1pc



User Manual * 1pc

Accessories may be slightly different, the pictures are for reference, please subject to the actual received products or confirm with the seller.

Specification



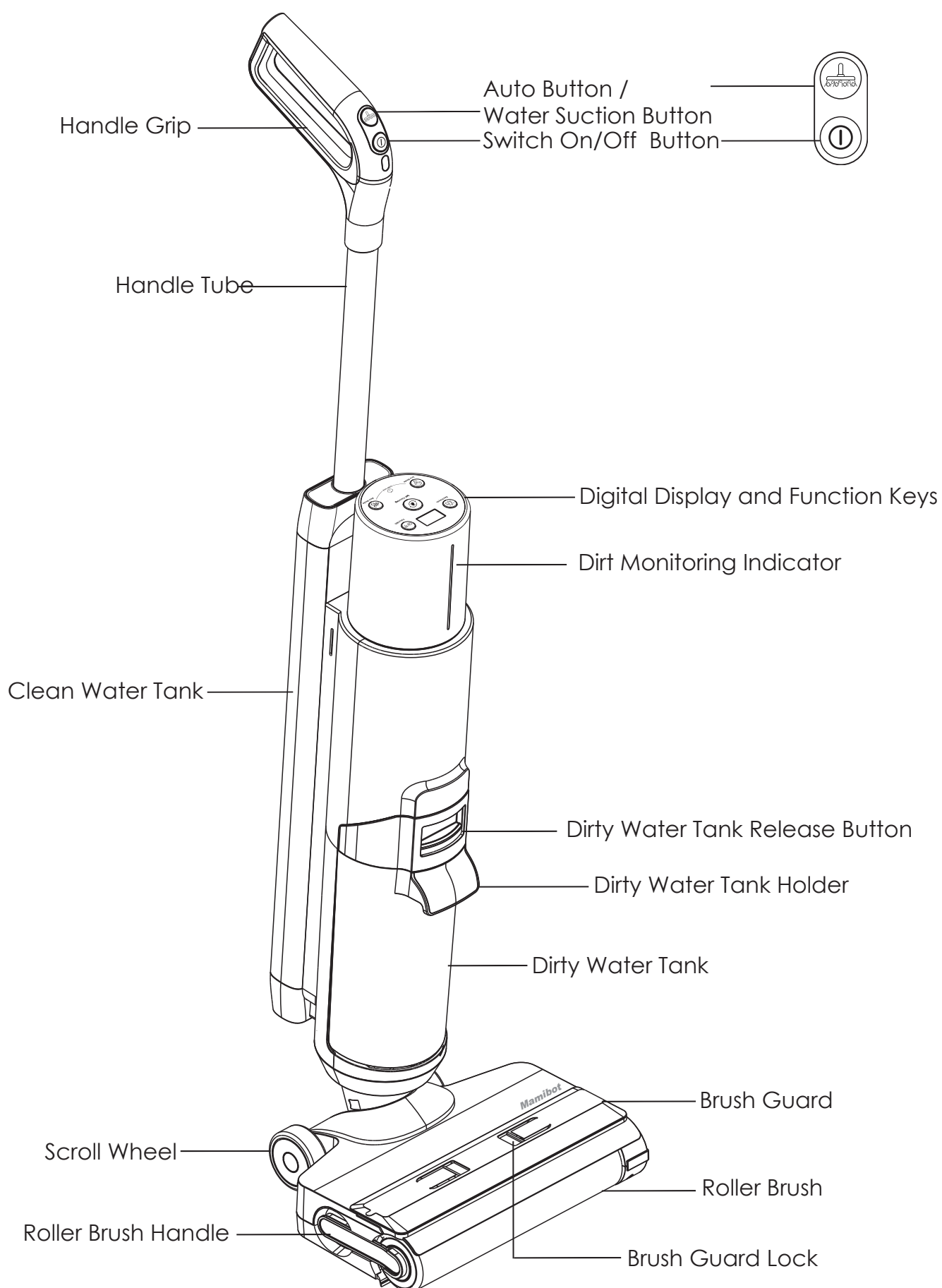
Product Model	Flomo Max
Size of Main Unit	1135*280*270mm
Net Weight	About 4.90KG
Adapter Input	100-240V ~, 50/60Hz, 0.8A
Adapter Output	26V $\equiv$ 0.8A
Rated Wattage	200W
Battery Type	Li-ion Battery
Battery Capacity	4000mAh
Battery Voltage	22.2V $\equiv$
Clean Water Tank Capacity	About 910 ml (Max Line 760ml)
Dirty Water Tank Capacity	About 910 ml (warning level 680 $\pm$ 20ml @ Eco Mode)
Working Time	$\geq$ 35mins @ Eco Suction
Charging Time	About 5-6 hours
Working Mode	Auto Mode/Water Suction Mode / Eco Mode / Max Mode/Self-Cleaning Mode

※ Wifi Function is an optional version, it is not the standard configuration, please subject to the actual products.

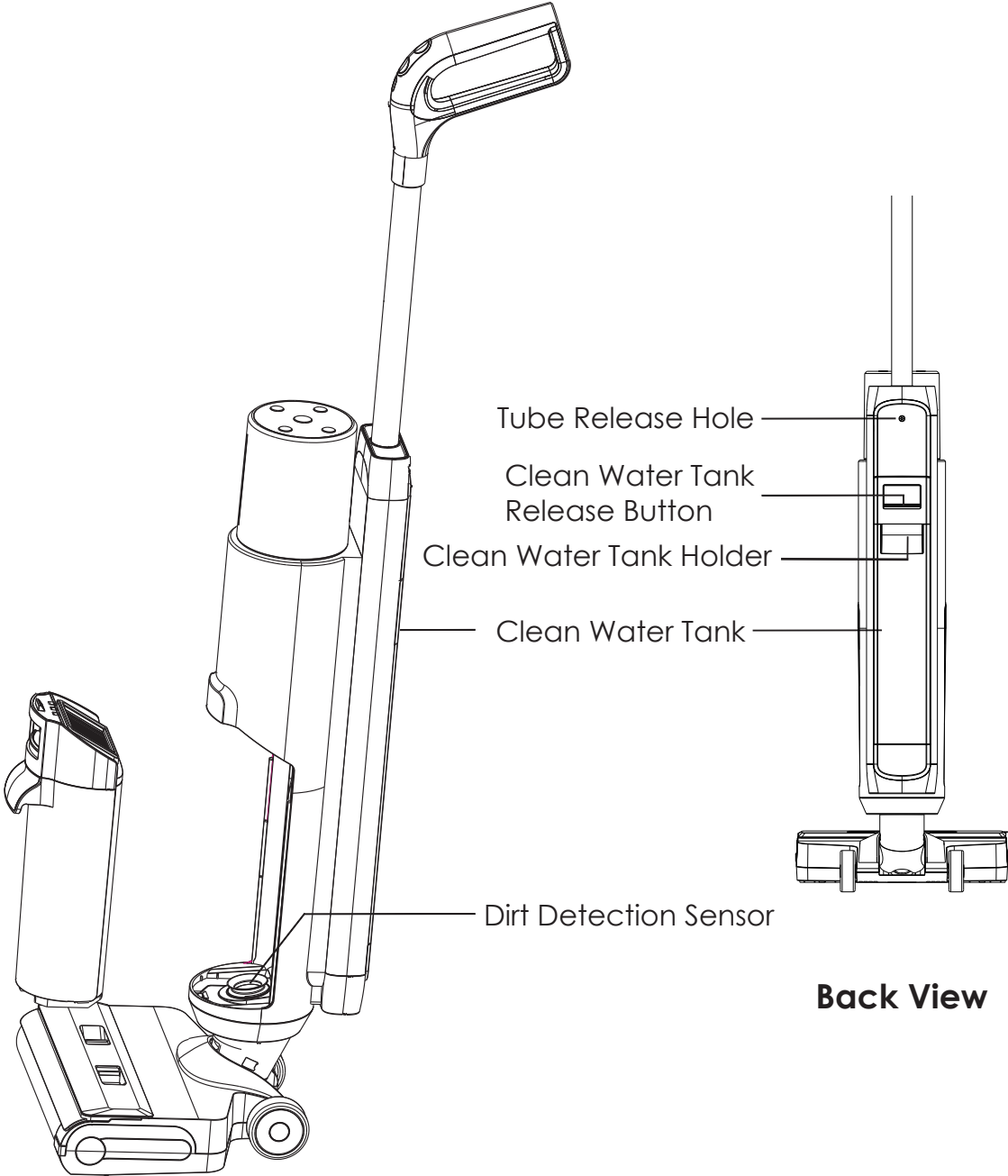
The data comes from the lab of Mamibot Manufacturing USA Inc. It may be slightly different from the users data due to different usage or working environment, please subject to the actual products.

For continuous products improvement, we reserve the right to any technical and design change without prior notice.

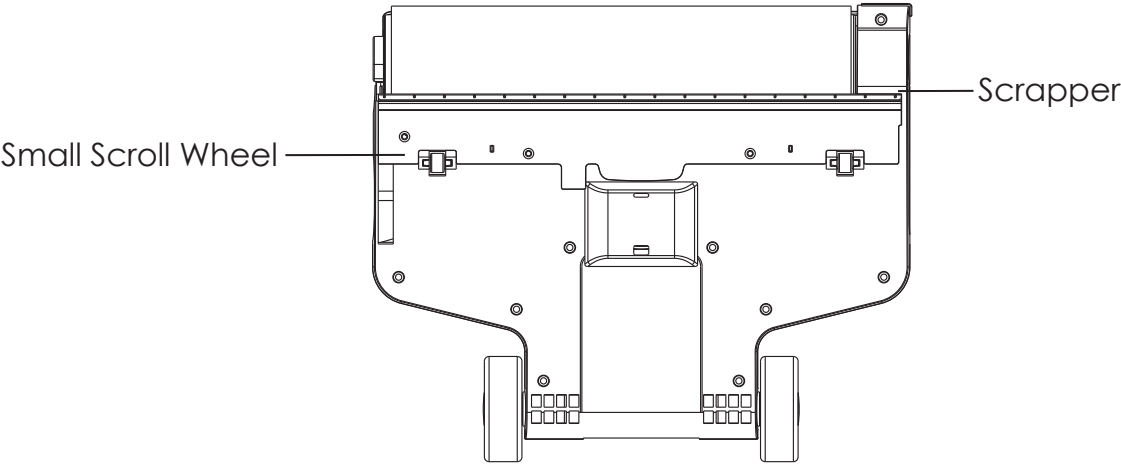
Product View



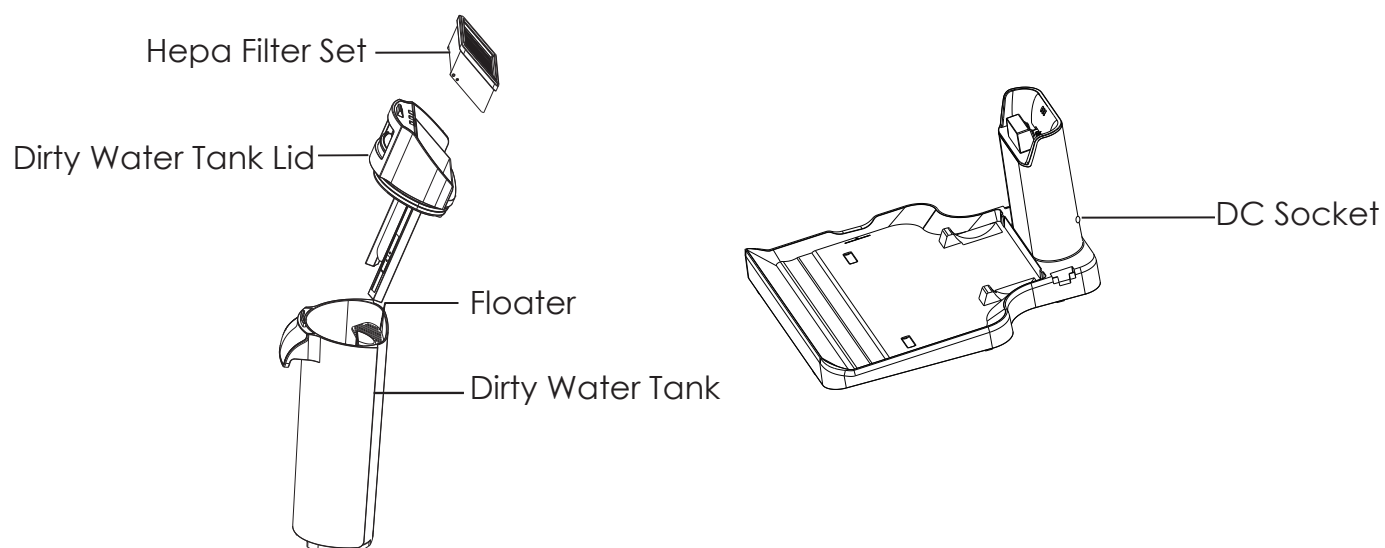
Front View



Side View

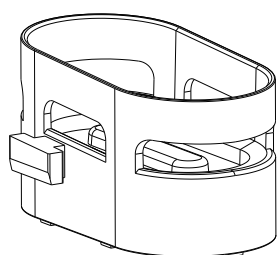


Brush Base

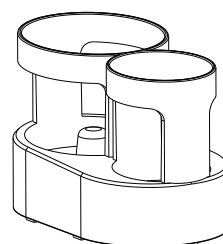


Dirty Water Tank

Charging Station

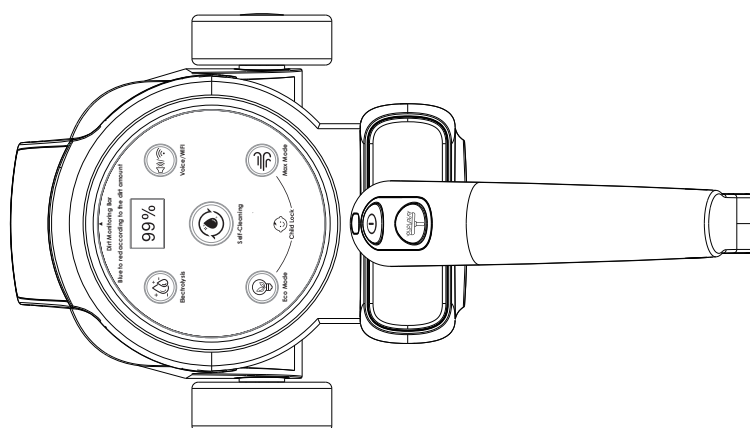


Hepa Filter Set Holder



Brush Holder

Digital Display and Function Keys



99%

Display Screen: Users can check status of the battery capacity, Error Code, Electrolysis, etc.



Voice/Wifi button: Short press the button lightly to turn on or off the voice. Hold and press the button for 3-5 seconds to connect the wifi.

*** Wifi is an optional function, which is only available for the version that has Wi-fi configuration please subject to the exact product which you purchased.**



Electrolysis: Short press the button to start electrolysis after powering on, it will take about 32 seconds for a complete electrolysis process (from 0% to 100%).
*****Electrolysed water refers to that is produced by the electrolysis of ordinary tap water containing dissolved sodium chloride. The electrolysis of such salt solutions produces a solution of hypochlorous acid and sodium hydroxide. The resulting water can be used as a disinfectant.**



Eco Mode: Short press the button to enter into Eco Mode when Flomo Max is in Max Mode. It sprays water and washes in longer time.



Max Mode: Press the button to enter into Max Mode when Flomo Max is in Auto Mode or in Eco-Mode.

Flomo Max will enter into the Auto Mode automatically from Max Mode in 6 minutes. Flomo Max will not enter into the Max Mode if the battery capacity is lower than 20%.



Self-Cleaning: When the battery capacity is higher than 20%, put Flomo Max back on the charging station, press the button, Flomo Max will start electrolysis first, after that, it will enter into Self-Cleaning Mode automatically, the entire cleaning time will last about 80 seconds. If the battery capacity is lower than 20%, users need to charge Flomo Max first.

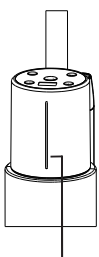
Flomo Max can work in self-cleaning mode. Only when Flomo Max is on the charging station connected to power supply with more than 20% battery.



Child Lock: Hold and press the "Max" Mode button and "Eco" Mode button for 3 seconds, Flomo Max will say "Child Lock is on".
 Flomo Max will say "Switch off Child Lock before use" when press the function keys in Child Lock Mode.

How to switch off Child Lock:

- ① Hold and press the "Max" Mode button and "Eco" Mode button for 3 seconds again to switch off the Child Lock.
 - ② Unplug the power source to switch off the Child Lock.
 - ③ Take Flomo Max out from the charging station to switch off the Child Lock.
- Flomo Max will say "Child Lock is off" after the above actions done.



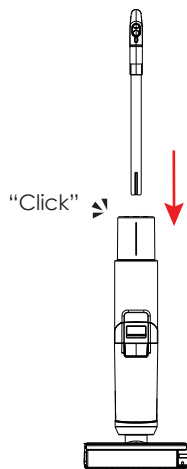
Dirt Monitoring Indicator: The indicator will change from blue to red according to the dirt amount. If there is too much dirt on the floor or on the dirt detection sensor, the indicator strip will be longer in Red than in Blue; if there is less dirt on the floor/dirt detection sensor, the indicator strip will be longer in Blue than in Red.

Dirt Monitoring Indicator

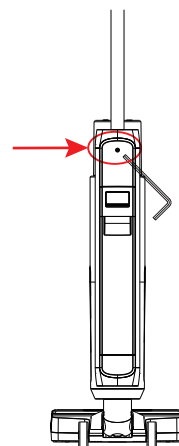
Operations

Assembly/Disassembly

1. Handle Tube

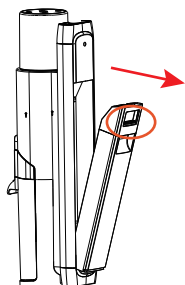


Assembly:
Insert the handle tube down into the main body until you hear the "click" sound.

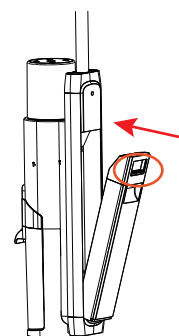


Disassembly:
Insert the hex key into the tube release hole, push the hex key forward, hold the handle tube and pull it up at the same time.

2. Clean Water Tank

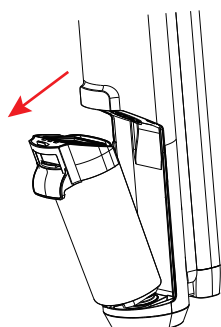


Disassembly:
Hold clean water tank holder and press the clean water tank release button, pull it outwards.

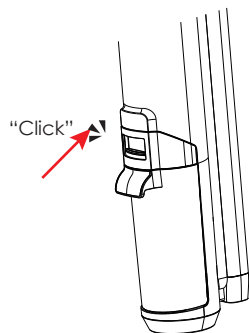


Assembly:
Align the bottom of clean water tank with the clean water tank cavity, hold clean water tank holder and press the clean water tank release button and push the clean water tank inwards lightly.

3. Dirty Water Tank



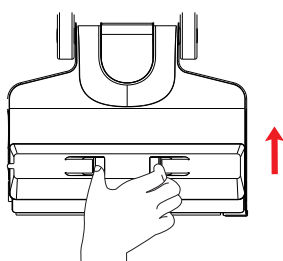
Disassembly:
Hold dirty water tank holder and press the dirty water tank release button, pull it outwards.



Assembly:

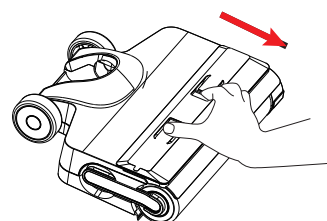
Align the bottom of dirty water tank with the dirty water tank cavity, hold the dirty water tank and push it inwards until you hear "click" sound.

4. Brush Guard



Disassembly:

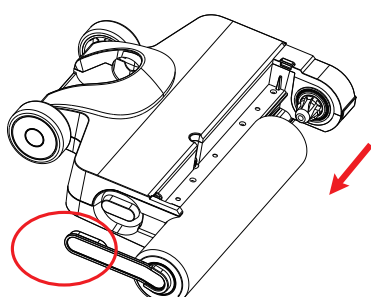
Hold and press the brush guard lock with your thumb and index, lift the brush guard up lightly.



Assembly:

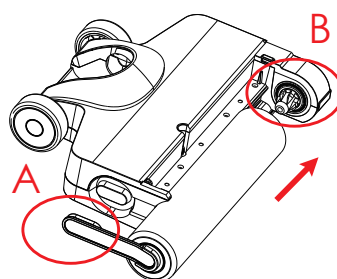
Align the brush guard with the spray hole, hold and press the brush guard lock with your thumb and index, put the brush guard on the brush base until you hear "click" sound.

5. Brush Roller



Disassembly:

Hold the roller brush handle, remove it leftwards and take out the roller brush.

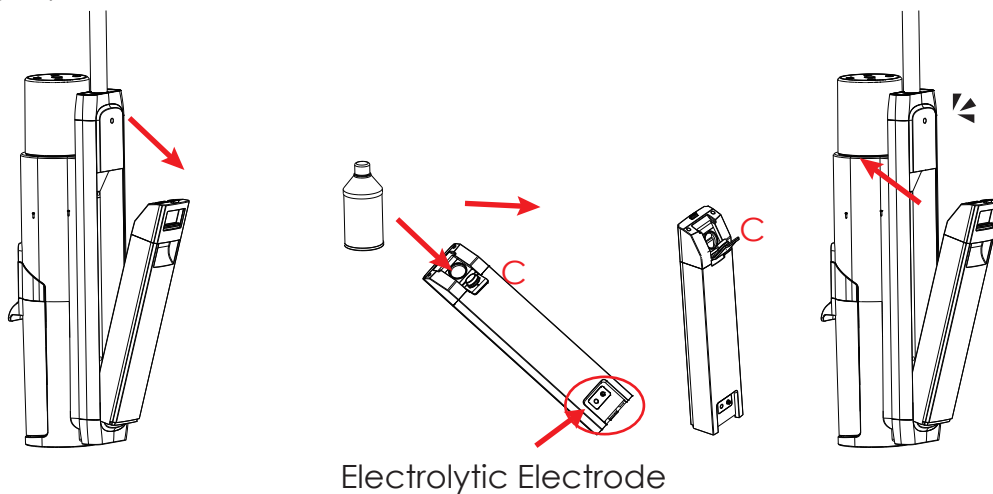


Assembly:

Hold the roller brush handle, align with the roller brush shaft B, put the handle back into the base groove A.

Filling up the Clean Water Tank

1. The clean water tank is located on the back of the main body, hold clean water tank holder and press the clean water tank release button, pull it outwards and take out the water tank.



2. Open the clean water tank lid "C", add clean water or mixed detergent, then put back the water tank lid and attach it back to Flomo Max.

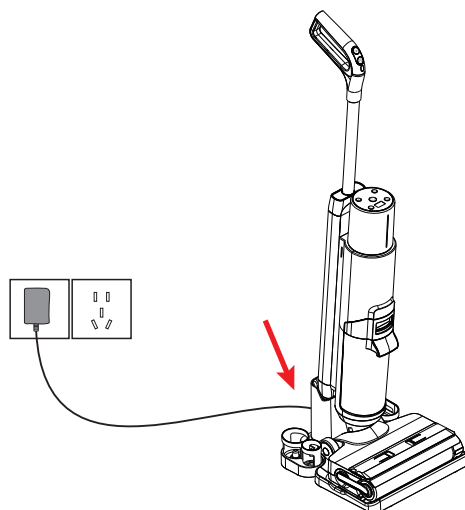
- Please keep the electrolytic electrodes of the clean water tank and its cavity clean and dry.
- Users can also add some non-corrosive or non-flammable cleaning solutions to clean the floor, DO NOT add corrosive solution, flammable liquid, or dirty water into the clean water tank.
- It is normal if there is some water in the water tank at the first use, tests and inspections are proceeded before goods leaving factory.

Charging Flomo Max

1. Connect the external charging cord to the charging base and plug the adapter into the wall outlet.

2. Please place Flomo Max on the charging station against the wall during charging, otherwise, you may trip over the machine.

3. Place the Flomo Max on the charging station vertically, Flomo Max will say "Charging Starts", and users can see the battery status on the digital display.



- Keep it out of reach of children.
- Please only use the original adapter for recharge.
- The Flomo Max must be charged every 3 months if not being used for a long period.
- Please store it indoor, do not expose it to sunlight or freezing temperatures.
- Please full charge Flomo Max at first use.

Cleaning Floors with Flomo Max

1. Preparation

Check the Handle Tube, the Clean Water Tank, the Dirty Water Tank, the Roller Brush, the Hepa Filter Set, etc, make sure all of them are installed correctly and tightly, then fill up the clean water tank.

2. Start/Stop

- Hold and press the button  for 1-2 seconds to **start** Flomo Max, it will enter into the Auto-cleaning Mode **by default**.
- Short press the button  to **turn off** Flomo Max.
- Flomo Max will spray water automatically in Auto Mode, Eco Mode and Max Mode.
- Flomo Max will detect the dirt on the floor and adjust the suction according to the dirt amount on the floor in Auto Mode.
- The dirt monitoring bar will change color from blue to red according to the dirt amount on the floor.

3. Suction Mode

- Short press the button  to enter into Suction Mode when Flomo Max is in Auto-Mode, Eco Mode and Max Mode.
- Flomo Max will not spray water in Suction Mode.

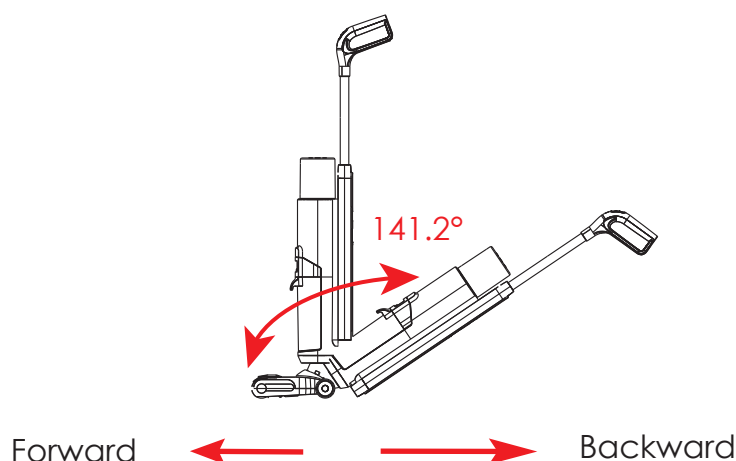
4. Standby

- Flomo Max will be on standby when it is standing upright, and will be restarted when being reclined.
- Flomo Max will be turned off automatically if it's not operated within 5 minutes when on standby.

5. Move

Hold the handle grip and pull the Flomo forward and backward to clean your floors.

※ Do not recline Flomo Max more than 141.2° to avoid water leakage, do not shake Flomo Max in use.



6. Please empty the dirty water tank and place Flomo Max on the charging station vertically, run the self-cleaning mode to clean the roller brush, dirty water tank, Hepa filter set, brush guard after each use.

******* Important tips:**

- Flomo Max is to be used on indoor hard floors, such as sealed wood, tile, vinyl and marble, etc, use on a rough surface may not get the best performance.
- Please DO NOT use Flomo Max to clean the long-pile rugs.
- Please DO NOT use Flomo Max to clean the delicate rugs, silk or similar floors.
- The Dirty Water Tank must be cleaned as soon as the cleaning work is done or it will get stinky.
- Please DO NOT bend over it before emptying the Dirty Water Tank, otherwise, dirty water will flow into the vacuum motor and damage the appliance.

Self-Cleaning

Flomo Max can clean its roller brush and it's pipe automatically on chaging station.

1). Please make sure there is enough clean water in the clean water tank. Empty dirty water tank before self-cleaning.

2). Place Flomo Max on the charging station, plug in the power source properly.

3). Press the Self-Cleaning button  , Flomo Max will start electrolysis first, after that, it will enter into the self-cleaning mode. It will spray clean water to clean the roller brush and pipe automatically, meanwhile, it will vacuum the dirty water and dirt into the dirty water tank.

4). Cleans the dirty water tank, Hepa filter set, brush guard, etc after each self-cleaning, please empty dirty water tank in time to avoid getting stinky.

Attention:

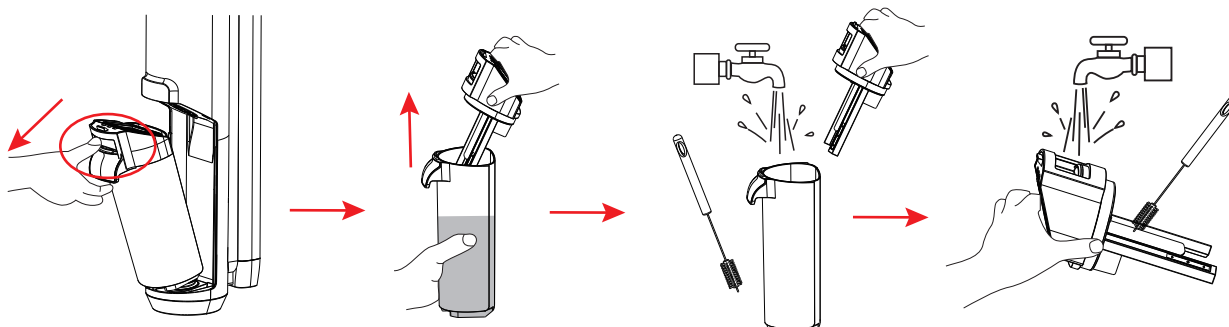
Please make sure the clean water tank, dirty water tank, the HEPA filter, the brush guard are properly installed when start self-cleaning.

Care and Maintenance

Please unplug the power supply, turn off the switch before care and maintenance.

1. For daily care and maintenance, use a soft dry mop to wipe the main body, the charging station; use a soft damp mop to wipe the brush base, scraper.

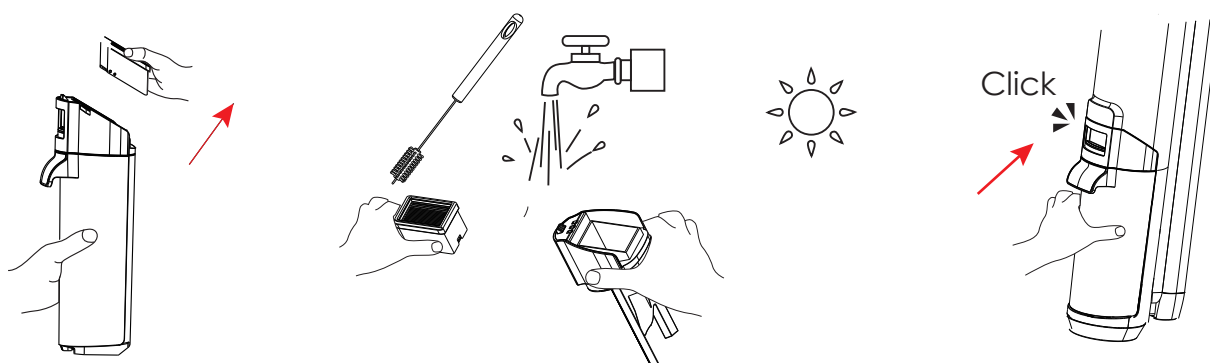
2. Dirty water tank cleaning



- 1). Take out the dirty water tank, open the dirty water tank lid and empty the dirty water and debris first.
- 2). Take out the float and Hepa filter from the dirty water tank.
- 3). Clean the dirty water tank, the float and lid with cleaning tool, rinse them with clean water.
- 4). **Dry** the dirty water water tank and its lid.

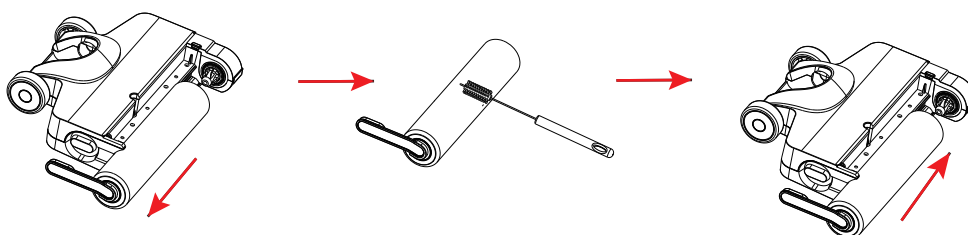
3. Hepa filter Cleaning

- 1). Take out the Hepa filter from the dirty water tank.
- 2). Clean it with cleaning tool and rinse it.
- 3). **Dry** the Hepa filter.
- 4). Assemble the Hepa filter, dirty water tank lid, float and put the dirty water tank back to Flomo Max once they are dry.



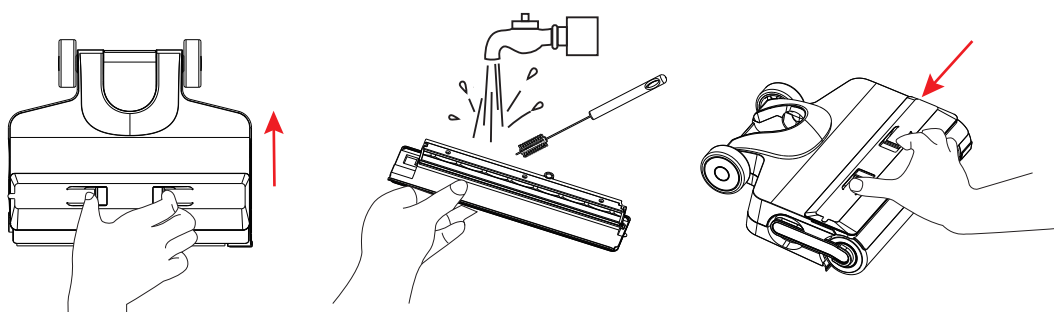
4. Roller Brush Cleaning

- 1). Take out the roller brush as guided.
- 2). Use the cleaning tool to remove the debris and hair wrapped around the roller brush, then rinse it with clean water.
- 3). Replace with another dry and clean roller brush and put it back into the brush base.
- 4). Dry the wet roller brush for next use.



5. Brush Guard Cleaning

- 1). Take out the brush guard as guided.
- 2). Use the cleaning tool to remove the debris, then rinse it with clean water.
- 3). Dry it and put it back to the brush base.



6. Suction inlet, water spray nozzle, metal scraper cleaning.

- 1). Use cleaning tool to remove the debris at the suction inlet.
- 2). Wipe the water spray nozzle with a damp cloth to avoid blocking.
- 3). Use cleaning tool to remove the debris on the metal scraper, then wipe it with a damp cloth.



7. Charging Station and Holders Cleaning

- 1). Unplug the power supply and take Flomo Max out before cleaning.
- 2). Pour out the dirty water in Charging Station (if there is), use a soft dry mop to wipe the charging station, brush holder and Hepa filter holder.

8. Storage

- 1). Please dry the main body, clean water tank, dirty water tank, brush base, HEPA set, Charging Station, brush hold and Hepa holder, then store them.
- 2). The roller brush can be stored in the brush holder.

*****Notice:

- The Dirty Water Tank must be cleaned and dried after each single cleaning to avoid mildew or smell.
- The machine must be stored in a dry and ventilated place without heat sources.
- Please keep the machine away from the direct sunlight.
- Flomo Max should be fully charged every 3 months at least to avoid battery damage.

Cleaning / Replacement Frequency Recommended

Part	Cleaning / Replacement Frequency Recommended
Clean Water Tank	Refill after each use. Empty it if won't be used in a week.
Dirty Water Tank	Cleaning after each use.
HEPA Filter	Cleaning after each use; Replacement every 3-6 months.
Brush Guard	Cleaning after each use.
Roller Brush	Cleaning after each use; Replacement every 3-6 months.
Brush Holder	Cleaning every month.
Hepa Holder	Cleaning every month.
Charging Station	Cleaning after each use.
Scroll Wheels	Cleaning every month.
Note: Above frequency is only for your reference. The final cleaning/replacement frequency should subject to your exact using habits.	

Error Code

Error Code	Meaning
E01	Full of dirty water tank
E02	The dirty water tank is not installed
E03	Roller brush entangled or missed.
E04	Clean water is not enough for self-cleaning and electrolysis.
Note: Error code will be shown on the digital display if Flomo Max is faulty, please operate Flomo Max according to the guideline.	

Trouble Shooting

Problems	Possible Reasons	Solutions
Flomo Max can not be charged.	- The power supply does not connect well. - Flomo Max is not connect well with charging station.	- Please check the connection of power supply. - Please re-place Flomo Max on the charging station
The handle control does not work.	- The battery capacity is low. - The handle does not connect well.	- Please check the battery capacity and charge it. - Please re-install the handle.
Flomo Max doesn't work.	- The Dirty Water Tank is full. - The Dirty Water Tank is not installed. - The Roller Brush is not installed.	- Please empty the Dirty Water Tank. - Please check and install the Dirty Water Tank. - Please check and install the Roller Brush.
The vacuum is weaker than ever when cleaning.	- The Hepa is blocked. - The Hepa is wet. - The Scraper is not installed well. - The pipeline is blocked	- Please check and clean the Hepa. - Please dry the Hepa first. - Please check and re-install the scraper. - Please clean the pipeline.
The Clean Water Tank is leaking.	- The Clean Water Tank is not installed well. - The lid is not screwed well.	- Please re-install the water tank. - Please screw the lid well.
No water comes out.	- The Clean Water Tank is empty. - The Clean Water Tank is not installed well. - Flomo Max is in Suction mode.	- Please fill up the Clean Water Tank. - Please re-install the water tank. - Enter into the auto mode.
Too much water on floor when cleaning.	- The Hepa is blocked or aging. - The roller brush is aging. - The scrapper is aging.	- Please clean the Hepa or replace a new Hepa. - Replace a new roller brush. - Replace a new scrapper.
No voice	The voice function is off.	Turn on the voice switch.
Flomo Max does not work in Self-Cleaning Mode.	- Flomo Max does not connect with power supply. - The Dirty Water Tank is full. - Clean water shortage.	- Please check and connect with the power supply well. - Please empty the Dirty Water Tank. - Please fill up the Clean Water Tank.
There are water drops at air outlet.	- The Hepa is not installed. - Flomo Max was tilted hard. - Flomo Max vacuums the foam liquid.	- Please check and install the HEPA. - Use the machine correctly. - Empty the Dirty Water Tank in time.
Always get alarm "please empty the dirty water tank".	- The HEPA is blocked. - The Dirty Water Tank is full. - The pipe is blocked or the dirt detection sensor is dirty.	- Please clean the HEPA. - Please empty the Dirty Water Tank. - Please clean the pipe and dirt detection sensor.
Flomo Max does not turn on	Flomo Max is in auto protection for overheating.	Restart Flomo Max after cooling down.
Always say "Child Lock is on".	Flomo Max is in Child Lock mode.	Switch off "Child Lock".

If Flomo Max still can not work properly after the actions listed are taken, please contact the local distributor or Mamibot after-sales service center.

Warranty

- The Flomo Max has a 1 year limited warranty against original defects in workmanship or material, the battery pack and the motoized parts has a 1 year warranty. Please contact the distributor to replace the battery pack after 1 years of purchase.
- The warranty only applies to the authorized distributors of Mamibot.
- Improper usage or not in accordance with the user manual will void the warranty.
- The application of force majeure will be invalid.
- Normal reductions, such as battery aging, hepa aging are not guaranteed.

※ Please keep and provide your proof of purchase, S/N when make a claim.

Correct Disposal of FLOMO Max (Waste Electrical & Electronic Equipment)



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.



The product is in conformity with the essential requirements of Radio equipment Directive 2014/53/EU that the applicable standards are: EN300 328, EN301 489-1, EN301-489-17, IEC62311:2020, EN60335-1:2012+A11:2014+A13:2017+A1:2019+A2:2019+A14:2019+A15:2021, EN60335-2-2:2010+A11:2012+A1:2013

We reserve the right to changes in text, design, and technical specifications which are subject to change without prior notice.

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